

## Our priorities for 2019/20

Our Healthwatch priorities for the coming year are based on what local people have told us matters to them.

We have chosen to focus our research on older people's mental health, access to GPs and primary care, cancer services and NHS 111 because people told us these issues are important. We have discussed these priorities with our stakeholders.

Our research aims to identify what's working well and what could be done better and look at practice in other parts of the country. Based on what we hear, we will make recommendations to service providers and commissioners. We are committed to co-production and will try to involve users and stakeholders throughout the research process.

